

## FAQ

### **Who can performs the ceremony?**

In most of the cases the wedding ceremony is performed by the deputy Mayor of the Town Hall. However, we may arrange for the ceremony to be held by a priest according to your request.

### **I don't want to get married at the Town Hall. What other option I have?**

We suggest several places around the Chania prefecture, as our thematic ceremony events suggest, but you can also choose the place that you prefer and we take the responsibility to perform the ceremony there. The ceremony may be arranged to be performed into a church.

### **Can I customize the menu of the reception?**

Our chefs' team will be happy to discuss and suggest the wedding event menu after your request according to your own taste preferences as it can be customized by choosing from a broad catalogue.

### **What about the wedding cake?**

We offer you a list of various wedding cakes. You can always have the advantage to design your own cake.

### **Is it possible to rent a limousine for my transfer?**

We can rent a limousine for you to transfer you at the ceremony area and back to the hotel for the reception if you wish.

### **How soon after the wedding shall we get the photos and the video?**

The photos and the DVD will be ready in one week after the wedding. If your departure is earlier we will send them at your home address with an extra charge.

### **What about the music at the reception?**

You can choose between live or recorded music. You can also bring your own records if you wish.

### **How soon the Marriage Certificate will be ready?**

The Marriage Certificate will be ready 5 days after the wedding. If your departure is earlier we will send it you at your home address with an extra charge.

**Are there any specific terms and conditions?**

Wedding dates and times are subject to availability.

Rates, packages and prices are subject to change without previous notice, as long as there is no mutual agreement signed.

All of available services need to be pre-booked 30 days prior your arrival

Cancellation policy:

- Same day: 100% of cost.
- 6 to 1 days prior: 75% of total cost.
- 13 to 7 days prior: 50% of total cost.
- 20 to 14 days prior: 25% of total cost.
- 21 days or more: no cancellation fees will be charged.